



Your Opinion Matters to Us!!

Thank you for choosing Mobile Surgery Center for your procedure. We are committed to providing you with the highest quality care and your feedback is essential to helping us improve. The only way for us to understand if we have met those standards is to survey our patients.

Keep an Eye on your Email Inbox!!

In the coming days you will receive an email survey. This survey will give you the opportunity to share crucial feedback with the team on things we did well and point out things we may have missed while you were under our care.

The Email will come from:

- oas_survey@cahps.pgssurveying.com
- noreply@patients.pgssurveying.com

Don't forget to check your SPAM/JUNK folder, as it may have ended up there.

Please complete the Survey as soon as you are able. If an email response is not received after 2 weeks a survey will be mailed to your home address and you may receive a call.

Why Your Feedback is Important:

- Your response helps us understand what we are doing well
- Your comments help us identify areas that we can improve
- Your feedback helps us ensure we meet the needs of our patients

The Surveys are:

- Completely Confidential
- Quick and easy to complete
- A valuable tool to improve our services for our patients

We appreciate you trusting us with your care and taking the time to share your valuable feedback!

YOUR CARE TEAM THANKS YOU!!

Mobile Surgery Center

Julie Saucier, CEO